

# Strategies for Problem-Solving and Decision-Making

21,22,23 & 24 September 2021, 9:00am - 1:00pm  
Via Microsoft Teams (4 half-day online sessions)



## PROGRAMME OVERVIEW

Efficient decision-makers are exceptional people who are capable of determining and selecting the best choice from numerous alternatives. Efficient problem solvers don't hide from issues. In fact, they thrive in finding solutions when others struggle. Every day we face a series of problems and decisions that require careful consideration and rational response. Hence, problem-solving and decision-making are essential skills in your personal life and career.

Through this training programme, you will learn skills such as identifying options, conducting research, weighing options, applying problem-solving steps and tools, determining appropriate solutions, and making rational decisions based on facts and good judgment.

Correct and timely decision-making can also be accomplished using specific techniques and enhanced knowledge of oneself and the situation. In this programme, participants will receive training on how to apply problem-solving techniques to help decision-making, determine appropriate solutions, use creativity, evaluate situations and people, predict results and more. Having a process to work through can take the anxiety out of problem-solving and make decision-making easier.



**During the training, the participants will learn how to:**

- Apply problem-solving steps and tools
- Analyse information to clearly describe problems
- Identify appropriate solutions
- Think creatively and be a contributing member of a problem-solving team
- Select the best approach for making decisions
- Create a plan for implementing, evaluating, and following up on decisions
- Avoid common decision-making mistakes
- Understand problem-solving
- Make correct and timely decisions
- Use problem-solving model and toolkit
- Use SWOT Analysis
- Make good group decisions
- Analyse and select solutions
- Plan and organise

### **Do You Want to ...**

- Be proactive and identify problems early?
- Address underlying causes of a problem?
- Be creative and innovative in finding solutions?
- Make effective and timely decisions?

Then we have the right learning experience for you!

Come and join the expert for an interactive programme to identify "Strategies for Problem-Solving and Decision-Making".

The workshop runs for 4 half-days and we will walk you through on how to utilise problem-solving and decision-making tools & techniques along with case studies.

[APPLY NOW](#)



## **MEET YOUR EXPERT TRAINER**

### **MS SIVANESUVARY APPUKUDDY (CERT NO: EMP/1828)**

Sivanesuvarry Appukuddy, a certified learning and development professional by CIPD (London) and an experienced Senior Consultant at UCSI Consulting, has worked in various private and public sector institutions to improve strategies, human resource development, management, and organisational transformations.

She specialises in Innovation Growth Strategy, Blue Ocean Strategy and Blue Ocean Leadership training sessions, among others.

[APPLY NOW](#)



To register, please fill in the training requisition form and send to [pauline@ucsigroup.com.my](mailto:pauline@ucsigroup.com.my).

For more information, please call Pauline at 03 9101 8880 ext 2417.